



NOTICE

Engineering and Public Works staff will be working in your neighbourhood to:

- Inspect assets and make repairs to manholes or inspection chambers.
- Clean sewer mainlines to ensure proper maintenance and flow of our municipal waste water system. McRae's Environmental Services may also carry out this work as they are contracted by the City.

City or McRae's crews may be required to enter your backyard to access manholes.

To ensure access to the City sewer system, manholes must be above ground and clear of any type of coverings at all times (e.g. landscaping, fences, composting materials, sheds, etc.).

If you have locked gates, dogs or other hazards, please call the Public Works Service Centre at 604-244-1262 so arrange a time for staff to inspect and/or make any necessary repairs.



For more information, scan the QR code or visit richmond.ca/sewer

If your toilet, sink or sewer is backed up, please call the City at 604-270-8721 so we can investigate the issue before you hire a plumber.